Unitech Hand Held Setup

INDEX

FasTrax Hand Held Checklist

- Unitech HT682 Handheld

  > Please allow the Unitech hand held to charge at least **10** hours before beginning setup and hand held usage

- Unitech Hand Held Charging and Sync Cradle

  standard charge/sync cradle

  optional quick charge/sync cradle

- WiFi Network Linked with FasTrax POS System

  Internet

  Modem

  FasTrax POS

  Wireless Access Point
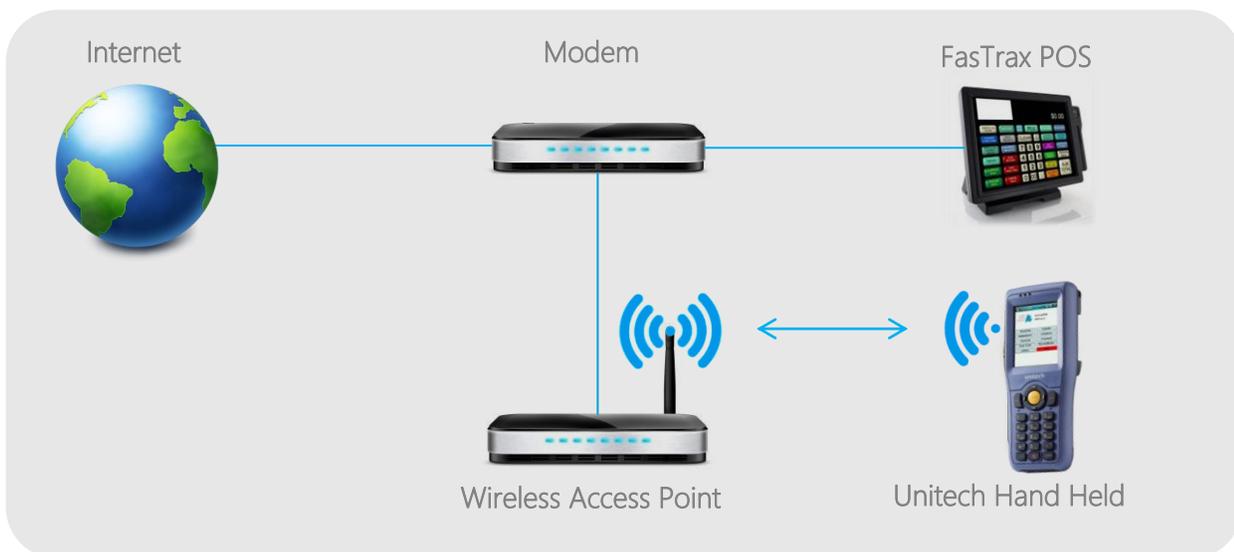
  Unitech Hand Held

FasTrax Hand Held Software Setup

After plugging the Unitech Charging/Sync Cradle to a power outlet and your PC, your PC will automatically install the **Windows Mobile Device Center** once the hand held is placed in the cradle.

Touch Dynamic machines run a version of Windows® that will require you to download **the Windows Mobile Device Center** directly from Microsoft®. Click here to download this utility.

If you are viewing this in printed format, open your internet browser and navigate to –

www.microsoft.com/en-us/download/details.aspx?id=14

Once the install is finished and you accept Microsoft's terms agreement, **Windows Mobile Device Center** will open.

1. Since this utility is only required to move FasTrax PDA software to your hand held, choose the option to "Connect without setting up your device".

2. From the next list of actions, choose "File Management".

3. This will expand to show the "Browse the contents of your device" option.
   Choose this option.

4. This will open a file explorer window.

   Open the hand held's **Flash Storage** directory.
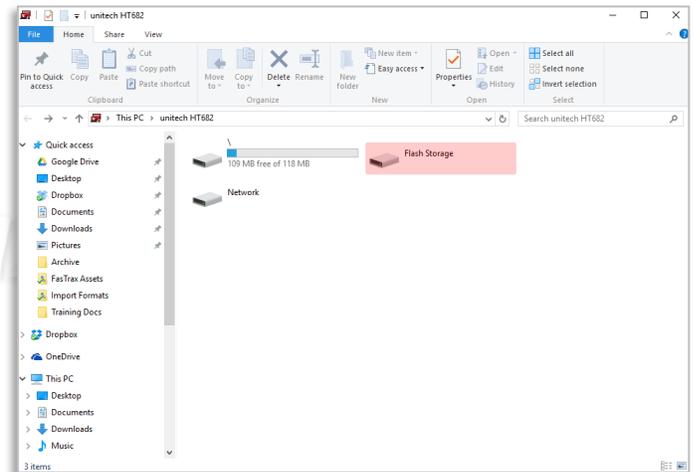
5. Once in the **Flash Storage**, copy and paste in the entire contents of the **Unitech Installer Files** folder.

   Once copied, close this window.
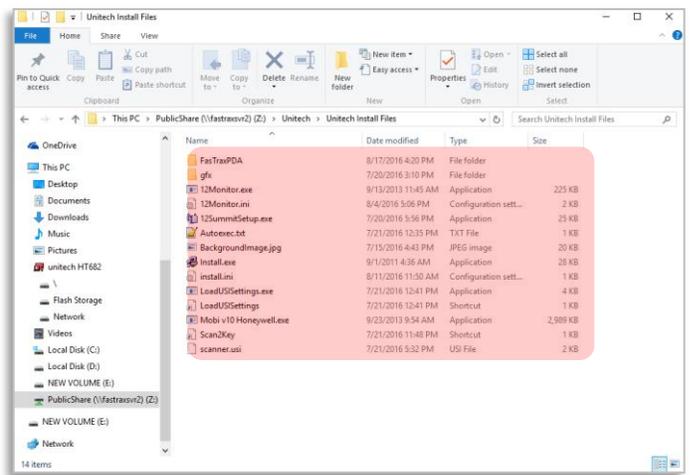
6. Navigate to the **FasTraxPDA** folder on the Flash Storage.

   Run the **Register** program in that folder.
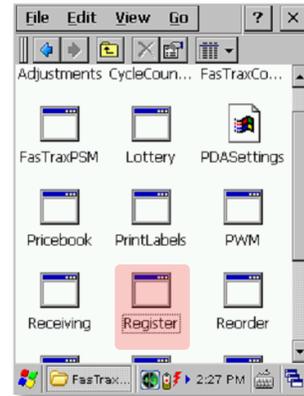
7. This will give a **Registration Code** and prompt for a matching License Key.

   Enter the **License Key** and tap **Register.**

   If you do not have a **License Key**, contact FasTrax Support for assistance.

8. Tap **OK** on the **License File Saved** box

9. Close all windows so that the **Desktop** is visible again.

   Navigate to **My Device** by double-clicking the icon on the desktop.

10. Locate the **FTLicense** file.

    Tap and hold on the file until a menu appears, and tap **Copy.**
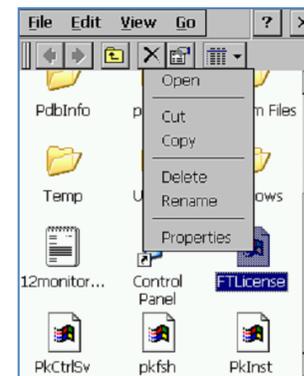
11. Navigate to the **Flash Storage**, and double-tap on the **FasTraxPDA** folder.
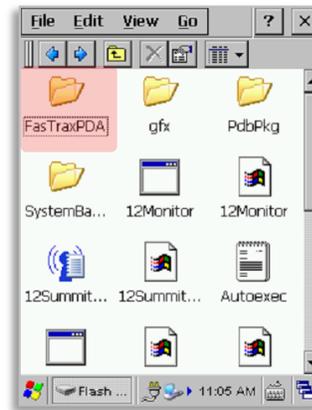
12. Tap and hold on the white background and select **Paste.**
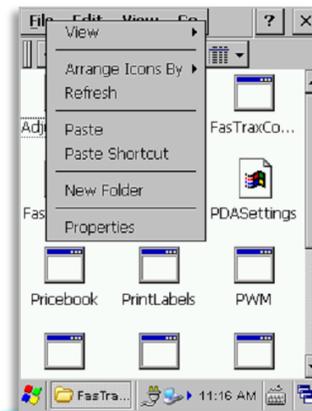
13. Close this window and open the **Start Menu** by tapping the Windows logo in the bottom left of the screen.

   Open the **Boot Mode** utility by tapping **Programs**, then **Utilities**, then **Boot Mode.**

14. Tap **Cold Boot** to reboot the device.

   The device will reboot and display a message saying the scanner port is occupied; click **OK**, then click **OK** again when asked to reboot the device.
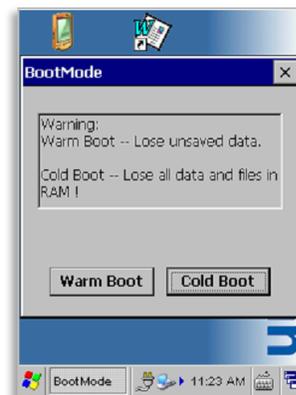
Configuring Wireless LAN

1. After performing step 14 above, the device will boot to the FasTraxPOS screen shown.

   Tap **Configure Wifi** to open the **Summit Client Utility.**

2. Navigate to the **Profile** tab, and tap **Scan** to look for wireless LANs.

3. Select the wireless LAN you wish to connect to, and tap **Configure.**

   Tap **Yes** when asked to "Create a new profile".
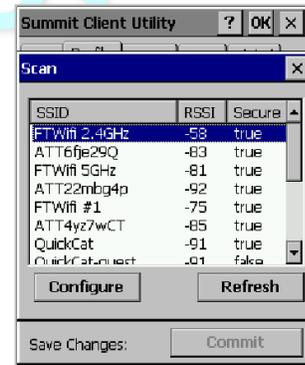
4. Next you will need to enter the passphrase for the wireless network.

   Tap **OK** when finished.

5. Tap the **Commit** button to save the wireless profile.

    Make a note of the **Profile Name** listed in the **Edit Profile** box.

6. Navigate back to the **Main** tab to select your new profile.

    Tap the arrow next to the **Active Profile** box, and select your profile using the **Profile Name** from the previous step.

7. Finally, Check the **Status** tab in order to verify you're connected.

    You've successfully connected when you see an IP.

Backing up Wifi Settings (Recommended)

1. Once you have finished setting up your Wireless LAN, FasTrax recommends creating a backup of your Wifi settings on the **Flash Storage** of the device.

    Start by tapping **Backup Wifi** on the **Main Screen**.

2. This will show you a few brief walkthrough of the backup process. Tap **Next Page** twice , then tap **Exit Help.**
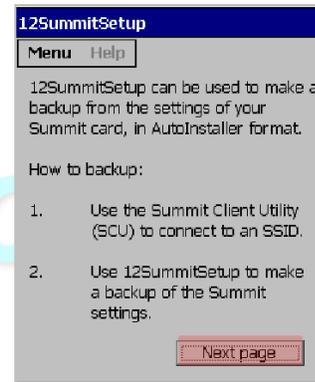
3. Verify that the **REG file name and location** field reads exactly as shown

    Tap **Start.** You will see a message flash on the screen briefly, then you'll be returned to the **Main Screen.**

Connecting to the FasTrax System

1. Starting from the **Main Screen**, tap **Config FasTrax.**

2. This will open the **Server Config Screen**. Enter the IP address of the main register in the **Server IP Address** box.

   Select your **PDA Type** as **Honeywell** as shown.
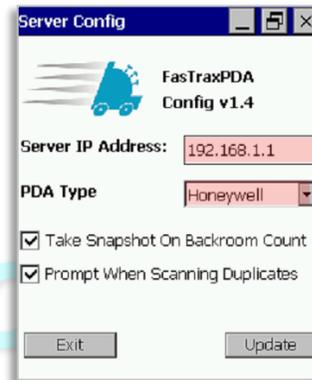
3. Tap **Update**, and you'll see a message box saying that the settings are updated.

   Tap **OK**, then tap **Exit** to return to the main screen.
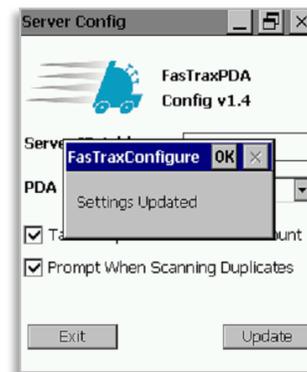
FAQ

Q – Where can I find the Local IP of my main FasTrax machine?

A - This is found by performing "**ipconfig**" in the command prompt window of the **main (DB) machine**

1. In the search/run window, enter "cmd" then press the enter button
2. The black, command window will open
3. Type "ipconfig" and press the enter button
4. The local IP will be displayed with the Default Gateway and DNS.

Q - Receiving an "unable to connect to server/host" error.

A - Confirm HH is connected to wireless network.

Q2 - I have confirmed my HH is connected to my wireless network, but I am still receiving "Unable to Connect to server/host" messages:

A - Confirm the "**FireWall**" on the main DB machine is not turned on

- *If FireWalls are enabled intentionally, ensure exceptions are properly set*

Q3 - I have confirmed my HH is connected to my wireless network, but I am still receiving "Unable to Connect to server/host" messages.

A - In "**FasTrax Configure**" check and change the server/host URL to be the correct local IP for the main machine of the store.

After establishing the correct Local IP, open the "**FasTrax Configure**" utility on the HH. This should be on the HH Desktop or can be found the "**FasTrax**" folder using the HH File Explorer.
Enter the correct Local IP in the section titled "**Server IP Address**".
Choose "**Update**" and close the Window if applicable.